

## Form MP 53001

## MANIFESTO OF THE QUALITY POLICY

Rev. 2 09/04/2018 Page 1 of 2

## **QUALITY POLICY**

OMEM's mission is to produce Wound Magnetic Cores for the international manufacturing market of electrical transformers.

First of all, our General Management is committed to compliance with and ensuring compliance with all laws and regulations, voluntary standards and their updates in terms pertaining to production and workers' health and safety.

The Management considers clients and people working at OMEM as the company's core values to achieve corporate goals. Hence, the decision to enhance focus on clients' needs and expectations by providing the know-how and experience of its staff, and by far exceeding the competition's performance. In addition, workers' health and safety will be improved in the workplace.

OMEM's commercial goal is to consolidate a leading market position by acquiring and maintaining the best clients.

The magnetic materials purchasing policy contributes to ensuring continuous and competitive supplies.

The goal of OMEM's employees is to meet customer requirements with highly effective and efficient processes and product quality.

The General Management is aware of the strategic role of quality in both defining and maintaining an image of corporate capacity and efficiency, and also for continuing to develop market success. Thus, plans are in place to develop, implement and establish a Quality Management System that complies with requirements of standard ISO 9001:2015. The scope is to:

- correctly identify and interpret the needs and expectations of both potential and acquired Clients, and convert them into appropriate product specifications;
- define and monitor the operative framework, and evaluate the needs and expectations of the parties involved;
- develop and create products with quality standards that meet these needs in compliance with the applicable laws and regulations in force;
- ensure and improve product quality standards through management, planning and control of activities, compliance with specifications and prevention of errors and defects:
- maintain the Quality Management System active and efficient by continuously improving its efficacy;
- define, pursue and review appropriate quality objectives;
- analyse risks and opportunities to implement suitable improvement actions;



Form	MP 53001	
MANIFESTO OF THE QUALITY POLICY	Rev. 2 09/04/2018	Page 2 of 2

- promote and verify education, training and optimal use of human and technological resources;
- promote cooperation and disseminate awareness that every activity and action impacts end user satisfaction;
- ensure a corporate management system based on risk analysis and on opportunity management to pursue ongoing improvement and customer satisfaction, besides correct function of corporate processes.

-

Hence, OMEM's General Management ensures that the above will be understood, implemented and, especially, supported at all corporate levels with courses and meetings. The General Management will, in turn, commit to regularly review its Quality Policy to ensure continuous suitability.

Monza, 09/04/2018

The Management